

# Metropolitan Transportation Commission



NCE staff has thorough and extensive experience working with the MTC PMP since 1987. Some aspects of this experience include but are not limited to:

- PMP Implementations - NCE has implemented the MTC PMP in over 75 agencies both in and outside the Bay Area since 1994. They include cities such as Fairfield, Campbell, Fremont, Oakland, San Francisco, Los Gatos, Santa Cruz, Brentwood, Antioch, Gilroy, Newark and the counties of Alameda, Marin, San Mateo, Santa Cruz, Lake, and Mendocino. The implementations included performing condition surveys and budgetary analyses, presentations to elected officials and preparing capital improvement programs.
- NCE staff proposed on this project have worked with the PMP software since 1987. We have a total of over 50 person-years of experience with the MTC PMP, more than any other pavement consulting firm in the Bay area.
- Hotline Support – NCE has been responsible for providing hotline support to agencies both in and outside the bay area since 1998. This has included manning a hotline number that users can call and providing technical assistance via telephone, e-mail and on-site visits as needed. We audited and converted all bay area databases from version 5.5 to 7.0 in the initial move to a Windows-based program. The technical assistance requires that we respond within 24 hours to a request, and that we be equipped with a thorough knowledge of the program.
- P-TAP Rounds 1-9 Projects – ***NCE has been a selected P-TAP consultant since Round 1.*** During this time, NCE has successfully completed projects in all three tasks described in the RFQ i.e. PMP services, GIS links and preparation of PS&E for rehabilitation projects.
- Training – NCE has trained users on the MTC PMP software since 1997. This includes developing all the training materials, ensuring interaction in the training as well as conducting the training. Our staff has performed training on the software as early as 1988 with individual agencies. These activities are outside the training contract with MTC. Training courses we have developed for MTC include:
  - Basic Computer Skills
  - Budgetary Analyses
  - How to be a Champion
  - GIS Links
  - Custom Report Wizard

In addition, NCE was responsible for developing and delivering a three-day advanced course on *Pavement Management Systems* for the National Highway Institute. This was delivered to over 25 state highway agencies around the country from 1999-2005. This has been delivered in a traditional classroom setting, online (in real-time) as well as via satellite.



Nichols Consulting Engineers, Chtd.

*“Bringing the state of the art to the standard of practice”*